

# GUERLAIN



ENTER A WORLD OF ABSOLUTE BEAUTY

AND WELL-BEING.

# THE ART OF SKINCARE

# клоw-ноw & daring

Guerlain opened its Institute and aesthetic training school in 1939. It has since trained all its Beauty Experts there, inspiring them to be ambassadors for Guerlain excellence. Throughout the world, these Experts carry out treatments requiring tremendous technical skill, such as the 19-minute facial treatment, which is considered as an industry standard. Spurred on by its pioneering and enterprising vision, Guerlain has been developing massage techniques that combine tradition and innovation for the past 80 years.

With its years of know-how and expertise, Guerlain ensures that every single treatment is an outstanding and personalised experience. Guerlain Beauty Experts perform Guerlain protocols with perfect skill, while being attentive to each individual. The diagnosis stage allows the Experts to adapt their movements and pressure to meet precise needs and expectations. For a unique and absolutely unforgettable experience...



# AN INDIVIDUAL APPROACH FOR INSTANTLY VISIBLE AND LASTING RESULTS



Inside an intimate cocoon, soothed by relaxing music, the senses are aroused and the mind is calmed. Before each treatment, Beauty Experts ask each guest to choose their own olfactory theme to create an atmosphere of relaxation and serenity. This theme helps to encourage gentle relaxation and to ensure that the journey to well-being is enjoyed to the full.

Rare orchids with outstanding longevity properties, healing bee products... Since it was founded, Guerlain has been inspired by nature, respectfully drawing on its sensoriality and effectiveness. This unique quest for perfection is echoed at every single Guerlain Spa. Inside each haven, complex rituals are performed to the most exacting standards, the result of extensive development and research. So that every single Guerlain treatment, throughout the world, is an unforgettable experience.

A MULTI-SENSORIAL EXPERIENCE WHERE PLEASURE MEETS EFFECTIVENESS

# **EXCLUSIVE TREATMENTS** Signed by Guerlain for The Woodward



INSPIRED BY THE UNIQUE ESSENCE OF GENEVA, GUERLAIN HAS DRAWN ON A WEALTH OF EXPERTISE TO CREATE A RANGE OF EXCLUSIVE EXPERIENCES THAT OFFER TRUE REGENERATION OF BODY AND MIND.

#### FACIALIST PERFECTION 1 HR | 1.5 HRS

This high-tech facial treatment combines three cutting-edge procedures with exceptional results on the regeneration and radiance of the skin. The Facialist Perfection Treatment begins with an exfoliating and brightening microdermabrasion. Precise facialist gestures performed by the Guerlain Beauty Expert sculpt the face, erase wrinkles and smooth the skin. As a final touch, the process of photobiomodulation regenerates collagen and elastin for a perfectly even and luminous complexion. A genuine new skin effect - facialist perfection signed by Guerlain.

#### SPIRIT OF LAKE GENEVA 1 HR | 1.5 HRS

Specially designed for The Woodward, this experience, inspired by the tranquility of Lake Geneva, promises to renew and indulge the senses. Guerlain has created a perfect blend of harmony and sensoriality for ultimate relaxation. Enveloped in freshness and calm, the body feels lighter, deeply soothed and fully reenergized. The absolutely unmissable Geneva wellness experience.

## THE ART OF TAILOR-MADE

Unique experiences



#### TAILOR-MADE TREATMENT 1 HR | 1.5 HRS | 2 HRS

Guerlain tailor-made treatment is sustained by an approach that goes back more than 80 years ... Infinite personalisation, an extraordinary, highly specialised experience: fine combinations of Guerlain products, innovative gestures, rituals derived from know-how of the greatest Eastern and Western masters ... The treatment begins with a meeting, during which the Guerlain Beauty Expert discusses all subjects relating to wellness: including nutrition, physical activity, level of fatigue and stress. This exchange allows her to design perfect pairings for the face and body and meet specific needs rather than simply performing pre-established protocols. At any time, your treatment can be modified and adapted as you wish. Guerlain takes you far beyond the realm of just skincare.

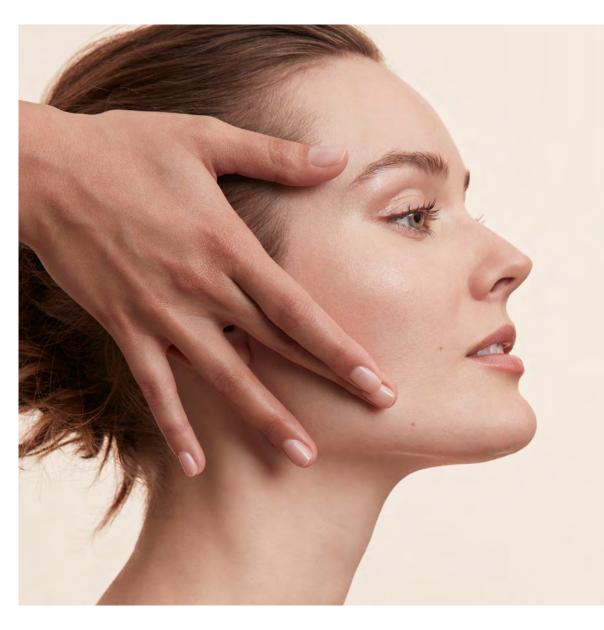
#### FACE SCULPT 1 HR

The Face Sculpt treatment brings you all of Guerlain's facial expertise in one hour. This cutting-edge aesthetic sculpting massage restores firmness, glow and youth to the skin. With its deep muscular action, it shapes the facial contours, emphasizes the cheekbones, opens up the eyes and erases wrinkles. The facial foundations are deeply enhanced and natural glow is instantly restored. A revolutionary lifting effect to look younger for longer!

#### TARGETED ZONE RITUAL 45 MINS

Select an area of your choice to ease or pamper - the scalp, eye area or neck & décolleté. You will naturally succumb to this sublime, targeted massage.

GUERLAIN HAS FINE-TUNED SOME UNIQUE TECHNIQUES TO PLUMP THE FACE AND SCULPT THE EYES. UNIQUE MOVEMENTS TO COMBAT THE EFFECTS OF TIME.



# LIGHT UP YOUR FACE

# **ORCHIDÉE IMPÉRIALE** The quintessence of anti-ageing skincare



THE SELECTION OF ORCHIDÉE IMPÉRIALE TREATMENTS CONTINUES TO EVOLVE, FOR ENHANCED PLEASURE AND EFFECTIVENESS.

#### BLACK ORCHID ULTIMATE ANTI-AGEING TREATMENT 1 HR | 1.5 HRS

In the quest for excellence in the fight against skin aging, Guerlain has created its masterpiece of sensoriality: Black Orchid Anti-Ageing skincare. This revolutionary treatment combines Blackimmune technology with cutting-edge aesthetic gestures to act on almost all of the cells involved in the skin's defence system. Wrinkles fade, skin texture is refined, the facial contour is redefined, the skin is firmer and more elastic and is incredibly radiant. The result is a luxurious, protective cocoon designed to fight against the signs of ageing.

#### IMPERIAL GLOBAL ANTI-AGEING TREATMENT 1.5 HRS

Guerlain took inspiration from the orchid's prodigious quality of longevity to create the most complete of its exceptional treatments. The combination of aesthetic know-how and the effectiveness of the products in the Orchidée Impériale range provides a moment of ultimate well-being, visibly transforming the skin, giving it a new burst of youth. With the precise gestures of Guerlain Beauty Experts, the stimulated muscles are toned and the facial contour is redrawn. Visible signs of ageing are corrected faster and more intensely. The skin texture is improved in smoothness and regularity. The skin regains its qualities of perfection: to the eye and to the touch, it is soft, velvety, sublimated. An incredible secret of sensoriality and beauty.

# ABEILLE ROYALE

Absolute repair



PROVIDING OUTSTANDING NATURAL HEALING PROPERTIES, BEE PRODUCTS INSPIRED GUERLAIN TO CREATE TARGETED TREATMENTS TO COMBAT THE SIGNS OF AGEING.

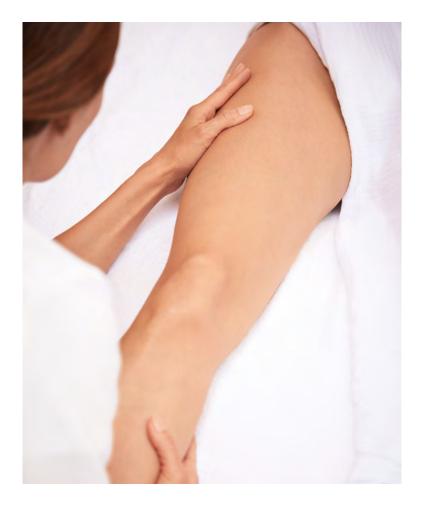
#### HONEY REPAIR TREATMENT 1.5 HRS

Guerlain brings a new angle to its expert treatment designed with the Abeille Royale range to reap all the benefits offered by bee products. It starts off with a microdermabrasion to perfectly smooth the skin texture, followed by a purifying massage with warm plant infusions to perfectly stimulate the epidermis. Then, each wrinkle is the focus of attention using the Abeille Royale Serum application technique, which acts on the key processes in skin reconstruction. Finally, the new Abeille Royale cataplasm mask, inspired by honey wounds dressings, is applied. It is tailored to the needs of each individual woman to create a smoothing and repairing effect. Through this complex protocol, the signs of ageing gradually fade away. The skin is firmer, and the face opens up and appears illuminated... A catalyst for youth to be enjoyed without moderation.

# THE BODY IN ALL ITS GLORY

# INTENSE BODY ENHANCEMENT

A perfect silhouette



TREAT YOUR STRESSED AND WORN OUT BODY TO A WELL-DESERVED BEAUTY BREAK. AN EXTRAORDINARY EXPERIENCE OF PLEASURE AND WELL-BEING.

#### BODY SCULPT 1 HR | 1.5 HRS

Body Sculpt is the new generation slimming massage: powerful, with immediate effect, it sculpts the silhouette and unclogs adipocytes. Deep and intense movements warm the hypodermis and stimulate lipolysis, which quickly promotes fat burning. This sequence of kneading, contrasted by a final drainage, soothes and balances the metabolism for long-lasting results. Expert strokes, combined with the effectiveness of Guerlain body products, sculpt the waist while refining the legs and hips. The body is naturally redesigned, the curves more harmonious.

#### **INTENSIVE BODY THERAPY** 2 HRS

Scrub, wrap, personalised massage... This treatment is an exceptional and sensual experience that deliciously enhances the body.

#### BODY POLISH 1 HR

The skin is clear and refined, as soft as silk, with a surprisingly relaxing effect. The scrub is an invitation to well-being.

# BODY MASSAGE

Relaxation and energy



RELAX COMPLETELY OR BOOST YOUR ENERGY WITH THESE BODY MASSAGES INCORPORATING PRECISE AND BALANCED TECHNIQUES.

#### DEEP MUSCULAR MASSAGE 1 HR | 1.5 HRS

This powerful ritual is based on five of the most effective ancestral methods in the world. It sculpts, strengthens and tones the muscles, releasing tension for deep relaxation.

#### IMPERIAL RELAXING MASSAGE 1 HR | 1.5 HRS

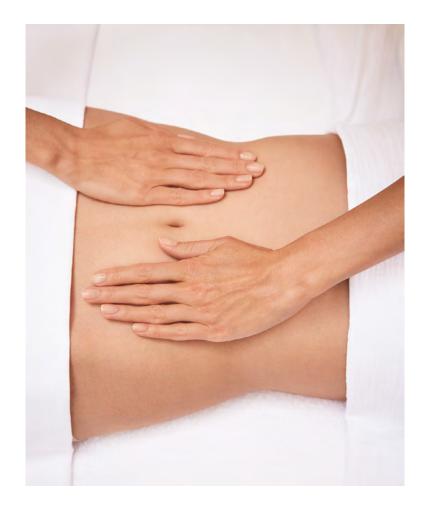
Paying tribute to Eau de Cologne Impériale, this signature Guerlain massage arouses all the senses. It stimulates circulation, promotes oxygenation and brings about irresistible relaxation.

#### 4-HAND IMPERIAL MASSAGE 1 HR | 1.5 HRS

This ballet of expert techniques, developed from the Imperial Relaxing massage, promises to deliver a wonderfully uplifting sensation of well-being. Let yourself go.

# BODY MASSAGES

Absolute harmony



FOR PERFECT HARMONY IN THE BODY AND MIND, GUERLAIN PRESENTS TWO HOLISTIC RITUALS FOCUSED ON WELL-BEING.

#### **BODY SUPPLENESS AND HARMONY MASSAGE** 1 HR | 1.5 HRS

Rebalance the body and mind with this completely unique composition. Based on friction and criss-cross techniques, it works on the ligaments and tendons like strings on a musical instrument. The joints are released, liberated; tissue oxygenation is improved. Restores flexibility and serenity.

#### PRE/POST NATAL MASSAGE 1 HR | 1.5 HRS

Designed to improve the skin's elasticity and stimulate the circulation, this massage can be performed after the first trimester of pregnancy or when the baby has been born.

# SIGNATURE EXPERIENCES



# GLAMOUR EXPERIENCES

For absolute transformation



GLAMOUR, ACCORDING TO GUERLAIN, IS THE ART OF REVEALING THE UNIQUE BEAUTY OF EVERY WOMAN, IN VERY LITTLE TIME, WHILE ALWAYS CELEBRATING HER FEMININITY.

#### **GLAMOUR IN GENEVA** 1.5 HRS

A moment of reverie, an absolutely unforgettable experience. Performed by two Beauty Experts, this total metamorphosis treatment revives the face and body. In perfect synchronisation, the face is beautified, the hands and feet are rejuvenated. A unique symphony of care to make you radiate beauty from head to toe. Only Guerlain could do this. Hairdressing service on request.

#### SERENITY GLAMOUR 1 HR

The perfect combination of a tailor-made facial treatment, a back treatment, a manicure and a gentle ritual for the feet, provided by two Guerlain Beauty Experts for a beauty transformation wrapped in serenity.

#### SENSUALITY GLAMOUR 45 MINS

Succumb to the harmonious and sensory choreography of two Guerlain Beauty Experts as they perform a massage of the face, scalp, arms, legs, hands and feet. An irresistible experience.

#### ENERGY GLAMOUR 30 MINS

Two Beauty Experts perform a cleverly designed combination of back, scalp and leg massage to reenergize you in record time.

# THE ART OF MAKE-UP

An asset for seduction



WHETHER SOPHISTICATED OR NATURAL, GUERLAIN CAN CREATE PERSONALISED MAKE-UP FOR EACH WOMAN, TO MAKE HER IRRESISTIBLY BEAUTIFUL...

#### MAKE-UP APPLICATION 1 HR

Guerlain is the master of make-up from every angle. Whether it's for a special occasion or just to look perfectly irresistible every day, treat yourself to a make-up session where expertise and enjoyment are the order of the day.

#### MAKE-UP LESSON 1.5 HRS

Who doesn't dream of mastering the art of make-up? During this workshop, Guerlain lets you in on the most effective beauty secrets to enhance your face. Previously kept under wraps, they are now explained during a one-to-one workshop. Unmissable.

#### BRIDAL MAKE-UP 1 HR + 1.5 HRS

For the most wonderful day of your life, opt for tailored make-up in two stages. The first step to ideal bridal make-up is a series of trials by the Guerlain Beauty Experts during a pre-consultation, in order to have the perfect look on the big day. You'll be safe in the knowledge that you're in good hands.

## HAND & FOOT TREATMENTS

The search for perfection



THEY ARE ON THE FRONT LINE! THE FEET AND HANDS SUFFER DAMAGE ON A DAILY BASIS. DON'T NEGLECT THEM, TREAT THEM TO THE CARE THEY DESERVE.

#### COMPLETE HAND OR FOOT TREATMENT 1 HR

Gentle scrub, repairing cuticle treatment, a moisturising massage for the hands or feet and a paraffin bath. This treatment is perfect for those who want to look absolutely flawless, right down to the tips of their fingers.

#### INTENSIVE HAND OR FOOT TREATMENT 1.5 HRS

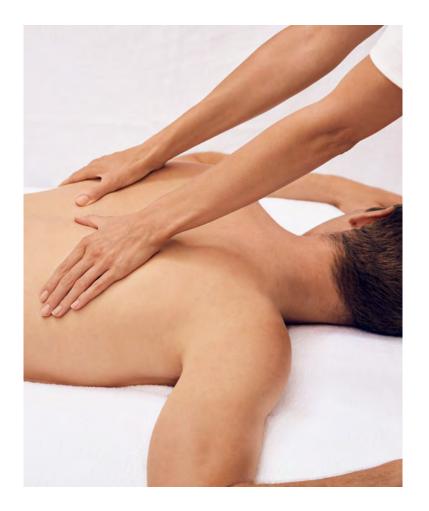
Pamper your hands or feet with this complete repairing treatment. A specific concentrate and a mask is applied to enhance your beauty. A delightful treatment that finishes with the application of a nail polish or a French Manicure.

#### INTENSIVE HAND AND FOOT TREATMENT 2 HRS

The hands and feet are constantly in use and often neglected, yet require very special attention. Guerlain indulges them with the very best, a complete treatment to repair, soften and enhance... A wonderful gift.

## TREATMENTS FOR MEN

Look and feel great



LET GO OF STRESS AND STRAINS AND TAKE SOME TIME OUT TO TAKE CARE OF YOUR SKIN, BODY AND MIND.

#### SKIN SAVER FACIAL 1.5 HRS

This treatment includes a scrub, exclusive face massage, mask and eye contour treatment. It restores radiance and comfort to the face. A real confidence booster.

#### ENERGIZING FACIAL 1 HR

Sometimes the skin deserves a boost! This treatment includes a scrub, massage, mask, and eye contour treatment to restore freshness.

#### STRETCH & DESTRESS 1 HR | 1.5 HRS

This aesthetic massage stretches the muscles, leaving them suppler, and also works on blood circulation to balance the body and mind. The perfect formula to soothe and de-stress.

#### MUSCULAR ENERGY 1 HR | 1.5 HRS

What's the best word to describe this massage? Powerful! It helps relax the muscles, then tone the body with vigorous and deep muscle kneading techniques. It's the best way to boost your energy and recover from an exercise session.

# DANDY EXPERIENCES

For absolute transformation



GUERLAIN OFFERS TRANSFORMATION TREATMENTS FOR MEN DESIGNED FOR THEIR UTMOST PLEASURE, USING TOTALLY NEW AND AVANT-GARDE EXPERIENCES.

#### THE WOODWARD DANDY 1 HR

A moment of beauty, designed around the masculine, for all men who care about well-being and elegance. This unprecedented experience, carried out by two Beauty Experts, invites you to let go and enjoy a facial treatment designed uniquely for the needs of men, a manicure and feet pampering treatment. A holistic transformation for a lasting feeling of well-being. Hairdressing service on request.

#### THE ALLURING DANDY 30 MINS

Offering a rapid but effective wellness break, in just 30 minutes, two Guerlain Beauty Experts perform a back and scalp massage that will keep you feeling fresh and alluring all day long.

# **DUO TREATMENTS** Shared pleasures



THESE IDYLLIC BREAKS FROM THE WORLD HAVE BEEN DESIGNED TO BE LIVED WITH A MOTHER, A FRIEND, A LOVER...

#### **ROMANTIC IDYLL** 1 HR | 1.5 HRS

They are inseparable. Together, they see life through rose-tinted glasses. In a timeless getaway at the Woodward, in an environment of calm and beauty, as soft as a cocoon, they indulge in a sensual and enveloping massage.

#### LIKE MOTHER LIKE DAUGHTER 1 HR

They have always shared everything: beauty secrets, clothes, little stories ... It is natural to continue sharing with a moment of beauty and well-being designed just for the two of you. A real tribute to the closeness between a mother and daughter.

#### AMONG FRIENDS 1 HR

Never one without the other. From a party to a trip to the end of the world, friends like these also love to be pampered during a Guerlain break, enjoy a pretty facial treatment as well as discover beauty and well-being tips.

### ADVENTURES IN BEAUTY FOR CHILDREN

My first Guerlain moment



#### SWEET SECRETS OF THE BEE 30 MINS

A symbol of Guerlain, the bee invites children to explore its kingdom. Soft massages for the scalp, hands and feet... A discovery of the benefits of honey and its role in nature, the Sweet Secrets of the Bee treatment promises gentle pampering and an indulgent, fun experience.

#### MADEMOISELLE GUERLAIN 30 MINS

Be as beautiful as Mum, experiment with colours, put on pretty make-up and learn about the Guerlain Art of Perfume... the perfect moment to play princess in front of the sparkling mirror.

#### NEW-FOUND TOGETHERNESS 1 HR

Share a special experience with Mum and Dad, or between brothers and sisters. Choose your massage like a grown-up and enjoy it as a family. Moments and memory treasure!

GUERLAIN ENCHANTS CHILDREN BY CREATING MAGICAL, FUN WORKSHOPS FOR TREASURED MEMORIES.

# EXCEPTIONAL PAMPERING

An experience of absolute relaxation



TREAT YOURSELF TO A DAY OR HALF-DAY PROGRAMME TO PAMPER YOUR BODY AND REPLENISH YOUR ENERGY, RADIANCE AND YOUTH.

#### SCULPT YOUR FACE & BODY 2 HRS

Facialist Perfection (1 hr), Body Sculpt (1 hr).

#### SPORTY ALLURE 2.5 HRS

Face Sculpt (1 hr), Deep Muscular Massage (1.5 hrs).

#### ROMANCE AT THE LAKE 3 HRS

Tailor-Made Skincare (1.5 hrs), Spirit of Lake Geneva (1.5 hrs).

#### MOTHER'S PAMPERING 3.5 HRS

Pre/Post Natal Massage (1 hr), Complete Facial Treatment (1.5 hrs), Complete Foot Treatment (1 hr).

#### PRICES

#### **EXCLUSIVE TREATMENTS**

Facialist Perfection	1hr	200 CHF
	1,5hr	300 CHF
Spirit of Lake Geneva	1hr	200 CHF 300 CHF
	1,5hr	300 CHF

#### THE ART OF TAILOR-MADE

Tailor-Made Treatment	1hr 1,5hr 2hr	200 CHF 300 CHF 350 CHF
Face Sculpt	1hr	200 CHF
Targeted Zone Ritual	45 min	170 CHF

#### LIGHT UP YOUR FACE

Honey Repair Treatment

ORCHIDÉE IMPÉRIALE TREATMENTS

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Ultimate Anti-Ageing
Black Orchid Treatment
                                   340 CHF
                              1hr
                             1,5hr
                                   490 CHF
Imperial Global Anti-Ageing Treatment 1,5hr 300 CHF
ABEILLE ROYALE TREATMENT
                            1,5hr 300 CHF
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#### THE BODY IN ALL ITS GLORY

INTENSE BODY ENHANC	emen	T
Body Sculpt	1hr	200 CHF
Intensive Body Therapy Body Polish	1,5hr 2hr 1hr	280 CHF 350 CHF 200 CHF
BODY MASSAGE		
Deep Muscular Massage	1 hr	200 CHF
	1,5hr	280 CHF
Imperial Relaxing Massage	1hr	200 CHF
	1,5hr	280 CHF
4-Hand Imperial Massage	1hr	400 CHF
	1,5hr	560 CHF
Body Suppleness		
& Harmony Massage	1hr	200 CHF
	1,5hr	280 CHF
Pre/Post Natal Massage	1hr	200 CHF
	1,5hr	280 CHF

#### GLAMOUR EXPERIENCES

Glamour in Geneva	1,5hr	500 CHF
Serenity Glamour	1hr	360 CHF
Sensuality Glamour	45 min	290 CHF
Energy Glamour	30 min	220 CHF
The Wodward Dandy	1,5hr	500 CHF
The Alluring Dandy	30 min	220 CHF

\*Hairdressing service on request.

#### THE ART OF MAKE-UP

Make-up Application	1hr	200 CHF 280 CHF
Make-up Lesson	1,5hr	280 CHF
Bridal Make-up	2,5hr	490 CHF

HAND & FOOT TREATM	ENTS	EXCEPTIONA
Complete Hand & Foot Treatment Intensive Hand or Foot Treatment Intensive Hand & Foot Treatment	1hr   140 CHF 1,5hr   200 CHF 2hr   280 CHF	SCULPT YOUR F/ Facialist Perfection ( Body Sculpt (1h).
TREATMENTS FOR MEN		SPORTY ALLURE
Skin Saver Facial Energizing Facial Stretch & Destress	1,5hr   300 CHF 1hr   200 CHF 1hr   200 CHF	Face Sculpt (1h) Deep Muscular Ma
Muscular Energy	1,5hr 280 CHF 1hr 200 CHF 1,5hr 280 CHF	ROMANCE AT T Tailor-Made Skinca Spirit of Lake Genev
DUO TREATMENTS		MOTHER'S PAN Pre/Post Natal Mas Complete Facial Tre
Romantic Idyll for 2 pers. Like Mother like Daughter for 2 pers.	1hr   400 CHF 1,5hr   560 CHF 1hr   400 CHF	Complete Foot Trea
Among Friends for 2 pers.	1hr 400 CHF	WAXING

#### **ADVENTURES IN BEAUTY** FOR CHILDREN

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Sweet Secrets of Bees	30 min	100 CHF
Mademoiselle Guerlain	30 min	100 CHF
New-Found Togetherness for 2 pers.	1hr	400 CHF

#### **AL PAMPERING**

IF IF	SCULPT YOUR FACE & BODY Facialist Perfection (1h) Body Sculpt (1h).	2hr   400 CHF
IF IF	SPORTY ALLURE Face Sculpt (1h) Deep Muscular Massage (1h30)	2,5hr   480 CHF
IF IF IF	ROMANCE AT THE LAKE Tailor-Made Skincare (1h30) Spirit of Lake Geneva (1h30)	3hr   600 CHF
IF	MOTHER'S PAMPERING Pre/Post Natal Massage (1h) Complete Facial Treatment (1h30) Complete Foot Treatment (1h)	3,5hr   640 CHF
IF IF	WAXING	

Upper Lip / Eyebrows or Under Arm	15 min	50 CHI
Eyebrows creation	30 min	80 CHI
Half-Leg or Half-Arm	30 min	80 CHI
Full Arm, Torso or Back	45 min	100 CHI
Full Leg	1hr	120 CHF
Classic Bikini	15 min	60 CHI
Brazilian Bikini	30 min	80 CHI
Integral Bikini	1hr	120 CH

#### TAILOR-MADE PROGRAMS

3 tre	atments	5 trea	tments	10 tr	eatments
1h	570 CHF	1h	900 CHF	1h	1 750 CHF
1h30	850 CHF	1h30	1 350 CHF	1h30	2 600 CHF
2h	950 CHF	2h	1 550 CHF	2h	3 000 CHF

#### GUERLAIN SPA

The Woodward, Quai Wilson 37 1201 Genève, Suisse Tel : +41 (0)2 29 01 37 40 spa.twg@oetkercollection.com

# and conditions of sale

#### YOUR CUSTOMISED SPA

Transform a Guerlain Spa into your own exclusive setting for an afternoon of treatments with friends, or any other specific request. We are here to make your dreams come true. Don't hesitate to contact us for a customised offer.

#### GUERLAIN BEAUTY BREAKS

Treat someone special to an unforgettable and luxurious experience with Guerlain Spa Beauty Breaks. Choose your gift from a wide selection of treatments and products by Guerlain.

#### GUERLAIN AESTHETIC MASSAGE

The massages we offer are for beauty and aesthetic purposes. If you are looking for therapeutic massages, we recommend consulting a physician for advice.

#### TREATMENT DURATION

The duration times listed correspond to the beauty diagnostic, treatment time, personalized advices, undressing and dressing time. To make the most of your experience, we suggest you arrive 15 minutes before your scheduled appointment time.

#### A TRANQUIL SETTING

Our Spa is a place to relax and unwind, so we kindly ask you turn off your mobile telephones in order to make the most of your experience and preserve the peaceful environment for other visitors.

#### BOOKINGS, CANCELLATIONS AND LATENESS

In order for us to guarantee availability, we recommend that you make your appointment well in advance of your chosen date. If you are not able to attend, please cancel your appointment with at least 24 hours' notice. Otherwise, we will be obliged to charge you for the price of the treatment you had scheduled. Naturally, if we were in the unfortunate position of having to cancel your appointment with less than 24 hours' notice, we would not charge you any fees for treatment. If you are delayed, we will make every effort to offer you the treatment you have booked, if our schedule allows. However, if this is not possible, we will have to cut your treatment short and finish at the scheduled time.

### GUERLAIN PARIS

